

Terms and Conditions

Last updated: October 27, 2025

These Terms and Conditions outline the rules and regulations for using our website <https://tapit.lk> and purchasing our products and services.

By accessing this website and/or purchasing from us, you accept these Terms and Conditions in full. Please do not use our website if you do not agree with all the terms stated here.

1. Company Information

This website is operated by: **Exsus Creative Pvt Ltd**
Email: support@tapit.lk

2. Products and Services

Tapit provides **Smart Business Cards** and other **NFC-related digital and physical solutions** designed to help individuals and businesses share their contact or brand information conveniently.

We reserve the right to modify or discontinue any product or service at any time without prior notice.

3. Pricing and Payments

All prices listed on our website are in **Sri Lankan Rupees (LKR)** unless otherwise stated.

Payments are securely processed through the **PayHere Payment Gateway** (<https://www.payhere.lk>), which accepts multiple payment options such as credit/debit cards, mobile payments, and etc.

4. Order Processing and Delivery

Once an order is successfully placed and payment is received:

- You will receive an order confirmation email.
- Processing times may vary depending on the product type.
- Delivery or activation timelines will be stated on the product page or via email confirmation.

We are not responsible for delays caused by incorrect information provided by the customer or delays by third-party courier services.

5. No Refunds Policy

All sales are **final**.

Due to the **custom nature** of our Smart Business Cards and related digital services, **we do not offer refunds, returns, or exchanges** once an order has been confirmed and payment has been processed.

Exceptions may only be made if:

- The product received is **defective or damaged** during delivery, and
- The issue is reported to us within **3 working days** of receiving the order.

If approved, we will replace the defective item at no additional cost / under a concessionary charge agreed by the customer.

6. User Accounts

If you create an account on our website:

- You are responsible for maintaining the confidentiality of your account and password.
- You agree to accept responsibility for all activities that occur under your account.
- We reserve the right to suspend or terminate accounts that violate our policies.

7. Intellectual Property Rights

All content on this website — including text, graphics, logos, product images, and software — is the property of **Exsus Creative Pvt Ltd** and is protected by copyright and intellectual property laws.

You may not reproduce, distribute, or exploit any content from this site without our prior written permission.

8. Limitation of Liability

To the maximum extent permitted by law, **Exsus Creative Pvt Ltd** shall not be liable for any indirect, incidental, special, or consequential damages arising from:

- The use or inability to use our products or services,
- Any unauthorized access or alteration of your data,
- Or any other matter related to the Service.

Your use of the Service is entirely at your own risk.

9. Third-Party Services

Our Service integrates with third-party providers, including **PayHere** for Online Payment Processing, **Supabase** for Secure Authentication & Data Storing, **SMS Gateway** for Sending SMS.

10. Privacy Policy

Your submission of personal information through our website is governed by our [Privacy Policy](#). Please review it to understand how we collect, use, and protect your data.

11. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the **Democratic Socialist Republic of Sri Lanka**.

Any disputes arising from or relating to these Terms shall be subject to the exclusive jurisdiction of the **courts of Sri Lanka**.

12. Changes to These Terms

We may revise these Terms and Conditions at any time. Updates will be posted on this page, and the “Last updated” date will reflect the latest version.

Your continued use of the website after any such changes constitutes your acceptance of the new Terms.

13. Contact Us

If you have any questions about these Terms and Conditions, please contact us:

- **By email:** support@tapit.lk
- **Through our website:** <https://tapit.lk/#contact>